

XSTREAM

PRODUCT DISCONTINUATION NOTIFICATION

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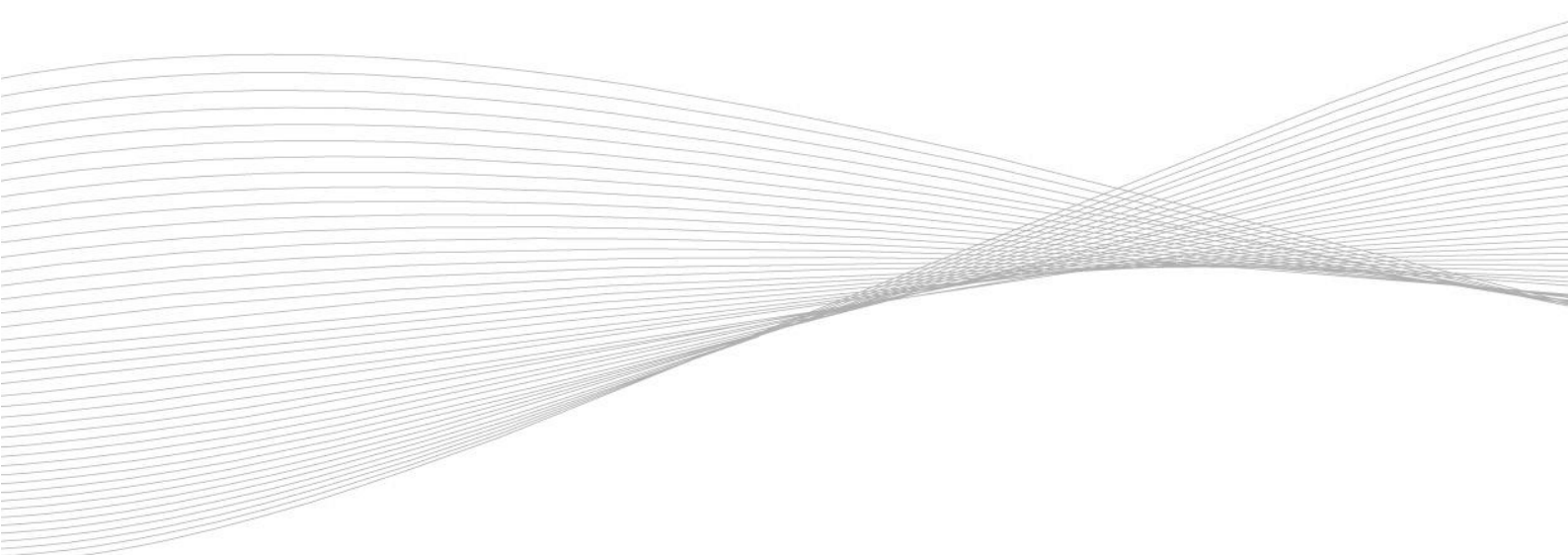


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1 INTRODUCTION

1.1 DISCONTINUATION INFORMATION

This discontinuation notice informs, that ELATEC is discontinuing the manufacture of a number of products. All affected products and associated part numbers are listed in this document.

This notification is intended to inform our customers and partners, so they have the opportunity to respond and modify their product portfolio accordingly. Should you have any further questions regarding this product discontinuation, we stand ready to assist you at any stage, in order to minimize the impact of this product discontinuation on your business.

1.2 REVISION HISTORY

VERSION	CHANGE DESCRIPTION	EDITION
01	First edition	10/2023

2 PARTS AND PRODUCTS AFFECTED

The PDN comprises the entire series of Xstream products. Xstream was originally designed by Xccelo GmbH. ELATEC has become the legal successor of Xccelo GmbH and all Xccelo products in 2019.

All product variants and derivatives are affected, including customer-specific derivatives.

The product discontinuation also includes all variants, that differ among others by different firmware options, etc. The common product name is **XSTREAM**, with optional amendments to this name.

PART NUMBER	PRODUCT
Xstream	Xccelo Xstream
XSDVR000	Xccelo Xstream DVR Komplettsystem
VMSERVER	Xstream VideoManagementServer
LCXXX	Lizenz Xstream
CAMYYY	Cameras
XPRZZZ	Xpass+ with VMS-Server-Hardware

XXX = stands for various software licences

YYY = stands for various cameras

ZZZ = stands for various xpass+ door controller units with VMS-Server-Hardware

3 SUCCESSOR

Xstream will be discontinued due to logistical and technical reasons. Xstream is a combination of Xpass+ door controller unit, a Video Management Server and a group of video stream licenses, the primary purpose of which is to view, store and manage video from surveillance cameras.

A direct successor product is currently not on the roadmap of ELATEC. If you need a door controller for physical access without a video option, we can offer our Secpass Series which is the successor of Xpass.

Please contact your local sales team in case you are missing certain products and features.

The local sales team is also available to assist you with questions regarding product information, availability, and alternatives.

4 TIMELINE

Last time buy date

This date represents the last opportunity to place an order with ELATEC. All orders placed before and including the specified date will be accepted. All orders placed after this date will not be accepted, you will have to switch directly to the substitute product.

Last time delivery date

After this date, the specified discontinued products will no longer be shipped.

End of maintenance

Any maintenance or repair of the product no matter HW or SW will not be performed anymore after this date. Maintenance includes, but is not limited to the following operations:

- Fixing of small errors "bugs" in the SW (Non-Breaking Bugs)
- Implementation of new features and functions (mostly SW)
- Development / customization of SW and HW to maximize performance, stability and security

End of support

At the end of support date, all support of the product is no longer available. This includes, but is not limited to, immediate support to the partner or customer for technical issues in the field. Furthermore, support including technical assistance for existing or new installations. SLAs (Service Level Agreement) contracts are of course observed by ELATEC as long as they apply and until they expire.

DESCRIPTION	DATE
LAST TIME BUY DATE	Product is no longer available
LAST TIME DELIVERY DATE	Product is no longer available
END OF MAINTENANCE	End of December 2023
END OF SUPPORT	End of December 2023

5 CONTACT

For technical inquiries or questions, please contact:

Europe: support-rfid@elatec.com

For commercial inquiries or questions, please contact:

Europe: Customer-service-puchheim@elatec.com